



Frequently Asked Questions

Q: What happens during each online class? Does my child stay after school?

A: Every class will involve working with a live, online instructor for small group instruction and activities based on the subject of the class. In addition, Elevate K-12 classes are overseen by our in-person School Manager who proctors the program and manages the classroom environment.

Rather than simply receiving content, students will interact with one another as well as their instructor, which creates an engaging, fun learning environment. Certain classes will also involve a hands-on element.

Q: Can I track what my student is learning? I'm curious!

A: You bet! Each student will have individual login details where you can see the learning sequence and track student progress.

Q: My child has no/a lot of experience in the given subject area--should I still register them?

A: Absolutely! Our classes are matched to their skill level so they receive grade level appropriate instruction.

Q: Do sessions meet on non-school days?

A: No! Sessions will meet *only* on days where school is also in session.

Q: Are class fees refundable?

A: All Elevate K-12 classes are non-refundable and non-transferable.

Q: For some reason, I can't register my child and he/she really wants to take it--HELP!

A: There are a variety of reasons this could happen (full class, past deadline, etc.) Please reach out to William at william.brito@elevatelearning.com and we'll work with you to solve the problem!

Q: What should my child bring to each session?

A: Nothing except a great attitude! Elevate K-12 provides all materials necessary for each class.



Q: My child is sick OR absent OR needs to be picked up early! What do I do?

A: We work closely with your child's school to keep track of attendance. Unfortunately, we're not able to offer make-up sessions in the event your child misses a class. If you know in advance that they'll be missing a class, feel free to drop an email to william.brito@elevatelearning.com to help us keep track.

Q: For robotics: what's the deal with the robotics kit?

A: Elevate K-12 will provide all the robotics kits for students--with the cost included in the total class fee.

Q: My question isn't on here!

A: Please reach out to William with any other concerns or questions via telephone at 214-649-5619 (between 8 am-6 pm CT) or via email anytime at william.brito@elevatelearning.com